

WE'RE HIRING

Customer Relations Officer – Vahmaafushi

1 Position | Male / Female

Passionate about customer service? We're looking for a Customer Relations Officer to support guests of Vahmaafushi Picnic Island before, during and after their visit.

About us:

Osvana Group operates the Maldives' first island-to-island zipline and Vahmaafushi Picnic Island, which we're growing into a true adventure island with exciting new experiences on the way. Our goal: to give every guest an experience like no other.

Your responsibilities:

- Respond to customer enquiries via phone, email, social media and messaging
- Manage bookings, confirmations and guest records
- Resolve complaints and follow up on feedback
- Coordinate with the operations, sales and island teams

What we're looking for:

- Experience in customer service, reservations or tourism
- Excellent communication skills in English
- Organised, patient and solution-oriented
- Comfortable using computers and booking systems
- Flexible and willing to support other departments as part of our multi-skilled team

What we offer:

- Competitive salary
- Hands-on experience and career growth
- A friendly, collaborative team

How to apply: Send your CV to hello@osvanagroup.com with the subject "Customer Relations Officer – Vahmaafushi" by 20th October 2026.