

WE'RE HIRING

OPERATIONS MANAGER



Location: Souvenir Marine Operations, Male'

Employment Type: Full-Time

Key Responsibilities:

- Lead the daily speedboat fleet operations, ensuring safe, reliable and efficient vessel utilization.
- Drive business development and revenue growth through charter, hire and rental opportunities and key customer relationships.
- Manage fleet performance, including availability, maintenance, repairs, reliability and lifecycle planning.
- Oversee crew management, including scheduling, competency, training, performance and discipline.
- Ensure safety, regulatory compliance and risk management, including incident /near-miss investigations and corrective actions.
- Manage operational budgets, expenditure and KPIs covering revenue, utilization, downtime, maintenance and customer service.
- Monitor customer satisfaction and service quality and implement improvements to operational performance.
- Report performance to the Managing Director and lead continuous improvement, while supporting marketing and industry communications.

Requirments:

- Bachelor's Degree or Diploma in Marine Operations, Maritime Management, Business Administration, Logistics, Transport Management or a related field; marine qualification is desirable.
- Relevant experience in marine, vessel, fleet, transport or related operations, preferably with multi-vessel responsibility.
- Proven experience in charter/rental operations, business development, commercial negotiations and managing operational budgets.
- Strong knowledge of marine safety, crew management and fleet operations, with the leadership and decision-making ability to manage a commercially focused operation safely.

Key Competencies: Commercial & Customer Focus | Operational & Safety Leadership | Leadership & People Management | Strategic Thinking & Decision Making | Problem Solving & Continuous Improvement

Salary: Nagotiatable

Key Attribure: Commercial Mindset | Safety Leadership | Decisive Leadership
Customer & Communication Focus | Integrity & Professionalism

INTERESTED CANDIDATES CAN APPLY AT:

jobs.souvenirmarine.com